



# **JULIUS NYERERE SCHOOL OF SOCIAL SCIENCES**

**DEPARTMENT OF HUMAN RESOURCE MANAGEMENT**

**MASTER OF SCIENCE IN PUBLIC MANAGEMENT AND POLICY**

**LEVEL 1 SEMESTER 1**

**EXAMINATION QUESTION PAPER**

**MODULE CODE**

**MPMP 111**

**MODULE NARRATION**

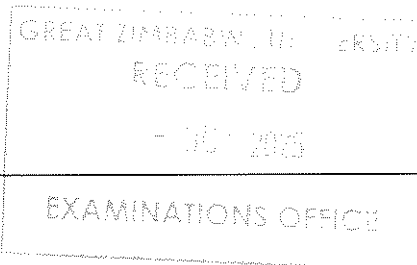
**ADVANCED PUBLIC MANAGEMENT**

**DATE**

**2025**

**DURATION**

**3 HOURS**



**INSTRUCTIONS TO CANDIDATES:**

- 1. Answer question one in section A and any two questions in section B.**
- 2. Section A carries 40 marks and each question in section B carries 30 marks.**
- 3. Questions may be answered in any order.**

## **SECTION A**

1. The City of Harare is a rapidly growing urban centre facing increasing demands for efficient public services amidst budget constraints and rising citizen expectations. Zimbabwe's central and local governments have recognized the need to streamline their public administration processes to improve service delivery and enhance governance effectiveness. Using the above case study, examine the efficacy of public administration in modern-day economies.

## **SECTION B**

2. Analyse the usefulness of the Human Relations School of Thought in modern-day public management practice.
3. Using Zimbabwe as a case study, examine your country's public management challenges.
4. Discuss the view that 'bureaucrats need to be politically neutral for them to perform their duties effectively'
5. Assess the relevance of New Public Management and demonstrate its applicability in modern-day public management practice.

**END OF EXAMINATION**