



JULIUS NYERERE SCHOOL OF SOCIAL SCIENCES

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

**BACHELOR OF SCIENCE HONOURS DEGREE IN POLITICS AND PUBLIC
MANAGEMENT**

LEVEL 4 SEMESTER 1

EXAMINATION QUESTION PAPER

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| MODULE CODE | PPMH 413/LGHS 224 |
| MODULE NARRATION | INFORMATION SYSTEMS AND E-GOVERNANT |
| DATE | 2024 |
| DURATION | 3 HOURS |

INSTRUCTIONS TO CANDIDATES:

- 1. Answer question one in section A and any two questions in section B.**
- 2. Section A carries 40 marks and each question in section B carries 30 marks.**
- 3. Questions may be answered in any order.**

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SECTION A

1. Discuss efficacy of artificial intelligence in enhancing the efficiency and effectiveness of public management in delivering government services.

SECTION B

2. Examine the models of e-government and justify how each model can contribute to improving government efficiency, citizen empowerment, and digital inclusiveness.
3. Analyse the key factors that contribute to the successful implementation of e-government initiatives, indicating the potential challenges and how they can be effectively addressed?
4. Explore the ethical implications and concerns surrounding the use of AI in democratic systems.
5. Discuss the legal and institutional frameworks underpinning e-government implementation in your country.

END OF EXAMINATION