



JULIUS NYERERE SCHOOL OF SOCIAL SCIENCES

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

BACHELOR OF SCIENCE HONOURS DEGREE IN HUMAN RESOURCES MANAGEMENT

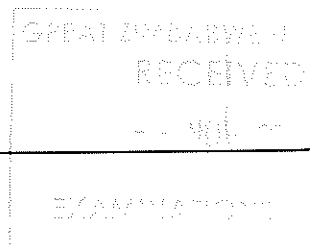
LEVEL 1 SEMESTER 2

EXAMINATION QUESTION PAPER

MODULE CODE	HRMH123/PSYH124
MODULE NARRATION	INDUSTRIAL RELATIONS
DATE	
DURATION	3 HOURS

INSTRUCTIONS TO CANDIDATES:

- 1. Answer question one in section A and any two questions in section B.**
- 2. Section A carries 40 marks and each question in section B carries 30 marks.**
- 3. Questions may be answered in any order.**



SECTION A

1 Discuss the concept of Alternative Dispute Resolution and its significance in resolving workplace disputes (40)

SECTION B

1. Discuss the challenges and opportunities faced by Zimbabwean trade unions.
2. Discuss why it may be wrong to attribute the long-term decline in strike activity to a broad acceptance by employees of management agendas.
3. Draft a suspension letter for an employee who has committed any misconduct of your choice.
4. Assess the applicability of the 'no work, no pay principle' in the Zimbabwean labour market.

END OF EXAMINATION